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May 15, 2009

Dr. L. Allan Austin  
[Biproinc.com/Fast Olive.com](http://Biproinc.com/FastOlive.com)  
2360 Sand Lake Road  
Longwood, FL 32779

Dear Allan:

Thank you and your team for helping us stay competitive in today's challenging times by increasing our market share and reducing our operational cost.

We wanted to let you know that we have, because of you and your team, gained significant market share in the Middle East. And not just that, your connecting us with suppliers in Italy, Bahrain and India has helped us cut cost on certain parts up to 40%.

I wanted you to know that the portfolio of services that you at Bipro/Fast Olive offer saves us time, money and gets us innovative and complete solutions.

We committed to sending our technical people, at times, to your client locations in places from Italy to Bahrain to understand their manufacturing processes and make technical suggestions. Perhaps we too were ground breaking in practicing spend intelligence.

We look eagerly toward our continued partnering with your clients over the coming years and are delighted to learn that the plastics manufacturing enterprise is gearing up for a major expansion.

Just perfect.

Regards,

A handwritten signature in black ink that reads 'Dave King'. The signature is written in a cursive style with a large, sweeping 'D' and 'K'.

Dave King  
President  
ASCO Numatics

**NUMATICS**